



PROJECT 003

Rural Health Facility Reality Assessment

FACILITY ASSESSMENT REPORT

Primary Health Centre (PHC), Malpura

Evidence-based public-interest field assessment aligned to applicable IPHS 2022 facility-level standards.

FIELD ASSESSMENT DATE	14 September 2026
FACILITY	Primary Health Centre (PHC), Malpura
ASSESSMENT BASIS	Indian Public Health Standards (IPHS) 2022
PREPARED BY	THE OVIE CIRCLE FOUNDATION
NATURE	Evidence-Based Public-Interest Field Assessment

ASSESSMENT PRINCIPLE

Observe without interference. Record only what is directly visible or verifiable. Use 'Not Verified' where access or records would be required. Protect patient privacy.

OBSERVE | VERIFY | DOCUMENT | RECOMMEND | COLLABORATE | IMPROVE



EXECUTIVE SUMMARY

Clinical service continuity requires focused administrative attention.

THE OVIE CIRCLE FOUNDATION conducted a field assessment of Primary Health Centre (PHC), Malpura on 14 September 2026 under PROJECT 003 - Rural Health Facility Reality Assessment.

The assessment found that the facility remained accessible and public-facing service points were operating, but doctor availability had been interrupted following transfer and a replacement doctor had not been made available for approximately one month.

01	DOCTOR AVAILABILITY	Doctor not available for approximately one month following transfer; no replacement doctor was available/appointed at the time of assessment.
02	PHARMACY / MEDICINE SERVICE	The pharmacy/medicine service point continued to operate while doctor availability remained absent.
03	SERVICE CONTINUITY	The gap requires administrative review so that clinical decision-making, medicine dispensing and referral arrangements remain appropriately coordinated.

INSTITUTIONAL POSITION

These findings are documented to support continuity of appropriate clinical care - not to portray the entire facility as non-functional. The Company seeks prompt administrative review and constructive Government-Company cooperation in lawful, feasible and approved areas.



01 | ABOUT THE COMPANY

Evidence first. Public interest. Constructive engagement.

THE OVIE CIRCLE FOUNDATION is a Section 8 Company undertaking evidence-based public-interest work. The Company works at the ground level through direct field observation, structured assessment, evidence-based documentation, identification of public-service gaps, institutional reporting, community participation and engagement with Government and administration.

The Company's purpose is not limited to identifying deficiencies. It seeks to contribute towards practical improvement of public services by working constructively with Government, administration, public institutions and communities.

WORKING CAPABILITY

Ground-level assessment | Evidence-based documentation | Structured reporting
Public-interest coordination | Community engagement | Follow-up assessment

02 | ABOUT PROJECT 003

Rural Health Facility Reality Assessment

PROJECT 003 assesses selected Government health facilities with reference to directly observable and verifiable conditions and, wherever applicable, the Indian Public Health Standards (IPHS) 2022.

The assessment considers healthcare service availability, human resources, infrastructure, medicines and pharmacy, diagnostics and equipment, sanitation and cleanliness, essential utilities, patient-facing conditions and the overall facility environment.

PROJECT PURPOSE

To create a reliable ground-level record that may assist competent Government authorities in understanding existing conditions, prioritising gaps and considering practical improvements.



03 | OBSERVED SERVICE CONTEXT

A functioning facility with a critical doctor-availability gap.

The field visit documented an open and accessible Primary Health Centre with public-facing service areas, a pathology room, displayed service information, fire-safety equipment and medicine/pharmacy activity. The central issue identified was not closure of the facility, but interruption of doctor availability following transfer.

BALANCED ASSESSMENT

The presence of functioning service points does not remove the need for regular doctor availability. The assessment therefore focuses on restoring clinical continuity while preserving services that remain available.



04 | PRIMARY CRITICAL FINDING

MLP-01 | DOCTOR AVAILABILITY

STATUS: NOT AVAILABLE / REPLACEMENT NOT AVAILABLE

During field assessment, it was found that a doctor had not been available for approximately one month following transfer, and no replacement doctor had been made available at PHC Malpura.

PUBLIC-INTEREST SIGNIFICANCE

A Primary Health Centre depends upon regular medical-officer availability for clinical assessment, treatment decisions, prescription, referral and continuity of patient care. Extended absence of a doctor can materially limit appropriate clinical service delivery even when other service points remain open.

RECOMMENDATION

The competent Government/Health Department authority may review the vacancy/transfer position and arrange appropriate doctor/medical-officer availability in accordance with applicable Government norms.

The Company does not seek to determine Government posting or transfer decisions. The purpose of this finding is to place a field-level continuity gap before the competent authority.



05 | KEY FINDING

MLP-02 | PHARMACY / MEDICINE SERVICE CONTINUITY

STATUS: OPERATING DURING DOCTOR ABSENCE

The pharmacy/medicine service point continued to operate and medicines/treatment support were being provided while a doctor was not available at the facility.

PUBLIC-INTEREST SIGNIFICANCE

Medicine dispensing and patient guidance should remain appropriately linked with authorised clinical assessment, prescription and referral arrangements. The field finding therefore warrants administrative review of the interim workflow during doctor absence.

RECOMMENDATION

The competent authority may review the interim clinical, pharmacy and referral process and ensure that medicine dispensing and patient guidance remain compliant with applicable Government protocols until regular doctor availability is restored.



07 | OVERALL FACILITY ASSESSMENT

Strengthen what works. Address what is missing.

PHC Malpura is not being presented as a closed or wholly non-functional facility. Public-facing service points remained available. However, the prolonged absence of a doctor following transfer creates a significant clinical-service continuity gap that requires focused administrative attention.

PRIORITY	ISSUE	PROPOSED ADMINISTRATIVE CONSIDERATION
I	Doctor availability	Review the transfer/vacancy position and restore regular medical-officer/doctor availability.
II	Interim clinical workflow	Review medicine dispensing, treatment support and referral arrangements during doctor absence.
III	Patient communication	Ensure clear referral/alternative-care information until regular doctor availability is restored.

ASSESSMENT POSITION

Existing public-facing services should be preserved, while clinical continuity should be restored through appropriate Government staffing and interim service-management measures.



08 | PROPOSED GOVERNMENT-COMPANY COOPERATION

From identification to improvement.

THE OVIE CIRCLE FOUNDATION respectfully expresses its willingness to cooperate with Government and competent Health Department authorities in addressing feasible deficiencies identified at Primary Health Centre (PHC), Malpura.

Subject to Government approval, applicable law, available resources and mutually agreed responsibilities, cooperation may be explored in the following areas:

DOCUMENTATION & FOLLOW-UP

Evidence-based documentation of staffing restoration and observable service improvements.

COMMUNITY INFORMATION

Support for approved public information and awareness regarding service availability and referral options.

FACILITY SUPPORT

Participation in approved public-facing facility-upkeep or patient-information initiatives.

MONITORING

Periodic follow-up field assessment after staffing action is taken.

RESOURCE MOBILISATION

Exploration of lawful resources for approved non-statutory public-interest support.

OTHER APPROVED INITIATIVES

Participation in other healthcare-support activities mutually considered appropriate by Government and the Company.



09 | CLEAR DIVISION OF RESPONSIBILITY

Support Government action - do not substitute Government authority.

THE OVIE CIRCLE FOUNDATION recognises that creation or sanction of Government posts, appointment of Government doctors, transfer and deployment of Government personnel, administrative control of Government healthcare facilities and other statutory Government functions remain within the jurisdiction of competent Government authorities.

The Company's proposed role is limited to lawful and approved areas where its field capability, documentation, community participation, resource mobilisation or other institutional support can complement Government action.

10 | REQUEST FOR CONSIDERATION

THE OVIE CIRCLE FOUNDATION respectfully places this field assessment before the competent Government/Health Department authorities for consideration.

REQUESTED FOCUS

- 1. Review and restore regular doctor/medical-officer availability.**
- 2. Review interim pharmacy, treatment-support and referral workflow.**
- 3. Ensure clear patient referral/alternative-care information during staffing gaps.**
- 4. Preserve and strengthen public-facing services already available.**
- 5. Consider Government-Company cooperation in suitable approved areas.**

11 | CONCLUSION

Clinical continuity should be restored without disregarding services that remain available.

The field assessment of PHC Malpura identifies doctor availability as the principal gap requiring administrative attention.

The facility remained accessible and public-facing service points were present, but the absence of a doctor following transfer may limit appropriate clinical decision-making and continuity of care.

THE OVIE CIRCLE FOUNDATION remains willing to cooperate with competent Government authorities in feasible, lawful and mutually approved measures aimed at strengthening healthcare delivery at PHC Malpura.



OUR APPROACH

**OBSERVE RESPONSIBLY.
DOCUMENT ACCURATELY.
ENGAGE CONSTRUCTIVELY.
SUPPORT IMPROVEMENT.**

Prepared by THE OVIE CIRCLE FOUNDATION | Section 8 Company

PROJECT 003 - Rural Health Facility Reality Assessment | Primary Health Centre (PHC), Malpura | 14 September 2026



PHOTOGRAPHIC EVIDENCE

Selected Geo-Tagged Field Photographs

Field date: 14 September 2026 | GPS/date-time overlays retained as captured



PHC Malpura exterior and facility identification.



Facility entrance and public-facing activity during the field visit.

Evidence note: Photographs support only conditions visibly documented at the time of field visit.



PHOTOGRAPHIC EVIDENCE

Selected Geo-Tagged Field Photographs

Field date: 14 September 2026 | GPS/date-time overlays retained as captured



Internal public/service area at PHC Malpura.



Pathology room/service point documented during the visit.

Evidence note: Photographs support only conditions visibly documented at the time of field visit.

